**Support Worker**

|  |  |
| --- | --- |
| Criteria | Must be able to demonstrate |
| **Skills and knowledge** |  |
|  | * Understanding of the needs of young people within a supported accommodation project. * Excellent inter-personal skills, with the ability to establish and sustain contact, with at-risk young people. * The ability to work under pressure and remain calm in stressful and difficult situations. * An understanding of Child Sexual Exploitation. * Ability to assess and mitigate risk of young people. * Ability to respond quickly and with flexibility to the needs and priorities of the young people in the home. * Ability to make decisions on a day to day basis and be accountable for them. * Ability to gain young people’s involvement in the design and delivery of the service and be able to gain feedback to improve services. * Awareness of health and safety regulations and procedures to minimise risk. * A variety of excellent communication skills to be used with a range of partners and stakeholders. * Strong administration, IT and digital media skills including Microsoft Word, Excel and Outlook. |
| **Education, experience and achievements** |  |
|  | * NVQ Level 3 diploma for Residential Childcare or equivalent. * Experience of working in a supported accommodation provision or similar. |
| **Personal attributes** |  |
|  | * Ability to work autonomously and make decisions and to work as part of a team. * Ability to establish and maintain clear boundaries in respect of personal and professional responsibility. * Demonstrate a high level of accuracy, attention to detail and able to maintain records throughout all services. * Passionate about working with vulnerable at-risk young people to make a difference. * Non-judgemental empathetic attitude. |
| **Special circumstances** |  |
|  | * An interest in the ongoing development of The Magdalene Group. * A willingness to undertake all training relevant to the role. * Full clean driving licence. This post may involve travelling throughout the county. There may be access to the work vehicle for travelling purposes. * This post will involve working evenings and weekends in order to meet the needs of the post. * Post subject to an enhanced criminal record check from the Disclosure and Barring Service. |