**Support Worker**

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| Criteria | Must be able to demonstrate  |
| **Skills and knowledge** |  |
|  | * Understanding of the needs of young people within a supported accommodation project.
* Excellent inter-personal skills, with the ability to establish and sustain contact, with at-risk young people.
* The ability to work under pressure and remain calm in stressful and difficult situations.
* An understanding of Child Sexual Exploitation.
* Ability to assess and mitigate risk of young people.
* Ability to respond quickly and with flexibility to the needs and priorities of the young people in the home.
* Ability to make decisions on a day to day basis and be accountable for them.
* Ability to gain young people’s involvement in the design and delivery of the service and be able to gain feedback to improve services.
* Awareness of health and safety regulations and procedures to minimise risk.
* A variety of excellent communication skills to be used with a range of partners and stakeholders.
* Strong administration, IT and digital media skills including Microsoft Word, Excel and Outlook.
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| **Education, experience and achievements** |  |
|  | * NVQ Level 3 diploma for Residential Childcare or equivalent.
* Experience of working in a supported accommodation provision or similar.
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| **Personal attributes** |  |
|  | * Ability to work autonomously and make decisions and to work as part of a team.
* Ability to establish and maintain clear boundaries in respect of personal and professional responsibility.
* Demonstrate a high level of accuracy, attention to detail and able to maintain records throughout all services.
* Passionate about working with vulnerable at-risk young people to make a difference.
* Non-judgemental empathetic attitude.
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| **Special circumstances** |  |
|  | * An interest in the ongoing development of The Magdalene Group.
* A willingness to undertake all training relevant to the role.
* Full clean driving licence. This post may involve travelling throughout the county. There may be access to the work vehicle for travelling purposes.
* This post will involve working evenings and weekends in order to meet the needs of the post.
* Post subject to an enhanced criminal record check from the Disclosure and Barring Service.
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