**Young People’s Support Worker/s (Supported Accommodation)**

**Person Specification**

**Must be able to demonstrate :**

**Skills and knowledge.**

* Understanding of the needs of young people, child exploitation and looked-after children.
* Excellent inter-personal skills, with the ability to establish and sustain contact, with at-risk young people.
* The ability to work under pressure and remain calm in stressful and difficult situations.
* Ability to assess and mitigate risk of young people.
* Ability to respond quickly and with flexibility to the needs and priorities of the young people in the home.
* Ability to gain young people’s involvement in the design and delivery of the service and be able to gain feedback to improve services.
* Awareness of health and safety regulations and procedures to minimise risk.
* A variety of good communication skills.
* Knowledge and experience of IT systems.

**Education, experience and achievements.**

* Experience of working with vulnerable young people at risk.
* Substantial experience of multi-agency working/partnership working.
* Supporting individuals and teams who are dealing with complex and sensitive issues.
* Engaging, listening, sharing and using young people’s views to shape services that they receive.

**Personal attributes :**

* Confidence in lone-working, ability to make decisions and to work as part of a team.
* Ability to establish and maintain clear boundaries in respect of personal and professional responsibility.
* Ability to maintain records throughout all services.
* Passionate about working with vulnerable at-risk young people to make a difference.
* Non-judgemental empathetic attitude.

**Special Circumstances :**

* An interest in the ongoing development of The Magdalene Group.
* A willingness to undertake all training relevant to the role.