**Young People’s Outreach Worker**

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| Criteria | Must be able to demonstrate  |
| **Skills and knowledge** |  |
|  | * Excellent inter-personal skills with the ability to establish and maintain positive relationships with young people, including those being sexually exploited.
* Empathy with the needs of stigmatised and marginalised young people and the barriers they face.
* Ability to cope with challenging and/or emotional enquiries and enquirers.
* Knowledge and understanding of current legislation as it relates to safe-guarding.
* Knowledge of child sexual exploitation, sexual health, and looked-after children.
* Ability to develop projects.
* Ability to work autonomously and as part of a team.
* Ability to organise and manage a high work-load.
* Non-judgemental empathetic attitude.
* Ability to work with volunteers in the delivery of the project.
* Ability to produce reports for trustees, funders and management.
* Ability to communicate effectively to a range of stake-holders.
* Strong administration, IT and digital media skills including Microsoft Word, Excel and Outlook.
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| **Education, experience and achievements** |  |
|  | * A degree in a related field or demonstrable

experience of working with hard-to-reach young people and knowledge of child sexual exploitation (CSE) legislation and policy.* Experience of working with vulnerable young people in a range of activities and settings.
* Ability to identify safe-guarding concerns and take appropriate action to ensure children/young people and vulnerable adults are protected.
* Experience of identifying and assessing need using screening and assessment tools.
* Experience of partnership working.
* Ability to contribute in meetings about individual young people to ensure their well-being and safe-guarding.
* Confidence or experience in working with digital media technology.
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| **Personal attributes** |  |
|  | * Ability to establish and maintain clear boundaries in respect of personal and professional responsibility.
* Confident, adaptable, flexible approach.
* High level of accuracy, attention to detail and able to maintain records throughout all services.
* Commitment to equality and diversity throughout all service delivery.
* Passionate about working with vulnerable at-risk young people to make a difference.
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| **Special circumstances** |  |
|  | * An interest in the ongoing development of The Magdalene Group.
* A willingness to undertake all training relevant to the role.
* Full driving licence. This post will involve travelling within Norfolk. There may be access to use of the work vehicle.
* Will involve work to include early mornings and evenings and some weekends.
* Due to the nature of the role it is a General Occupational Requirement that this position be filled by a female. (Equality Act 2010.)
* Post subject to Enhanced clearance by the Disclosure and Barring Service, for children and vulnerable adults, and vetting procedures from Norfolk and Suffolk Police.
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