**Young People’s Outreach Worker**

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| Criteria | Must be able to demonstrate |
| **Skills and knowledge** |  |
|  | * Excellent inter-personal skills with the ability to establish and maintain positive relationships with young people, including those being sexually exploited. * Empathy with the needs of stigmatised and marginalised young people and the barriers they face. * Ability to cope with challenging and/or emotional enquiries and enquirers. * Knowledge and understanding of current legislation as it relates to safe-guarding. * Knowledge of child sexual exploitation, sexual health, and looked-after children. * Ability to develop projects. * Ability to work autonomously and as part of a team. * Ability to organise and manage a high work-load. * Non-judgemental empathetic attitude. * Ability to work with volunteers in the delivery of the project. * Ability to produce reports for trustees, funders and management. * Ability to communicate effectively to a range of stake-holders. * Strong administration, IT and digital media skills including Microsoft Word, Excel and Outlook. |
| **Education, experience and achievements** |  |
|  | * A degree in a related field or demonstrable   experience of working with hard-to-reach young  people and knowledge of child sexual exploitation  (CSE) legislation and policy.   * Experience of working with vulnerable young people in a range of activities and settings. * Ability to identify safe-guarding concerns and take appropriate action to ensure children/young people and vulnerable adults are protected. * Experience of identifying and assessing need using screening and assessment tools. * Experience of partnership working. * Ability to contribute in meetings about individual young people to ensure their well-being and safe-guarding. * Confidence or experience in working with digital media technology. |
| **Personal attributes** |  |
|  | * Ability to establish and maintain clear boundaries in respect of personal and professional responsibility. * Confident, adaptable, flexible approach. * High level of accuracy, attention to detail and able to maintain records throughout all services. * Commitment to equality and diversity throughout all service delivery. * Passionate about working with vulnerable at-risk young people to make a difference. |
| **Special circumstances** |  |
|  | * An interest in the ongoing development of The Magdalene Group. * A willingness to undertake all training relevant to the role. * Full driving licence. This post will involve travelling within Norfolk. There may be access to use of the work vehicle. * Will involve work to include early mornings and evenings and some weekends. * Due to the nature of the role it is a General Occupational Requirement that this position be filled by a female. (Equality Act 2010.) * Post subject to Enhanced clearance by the Disclosure and Barring Service, for children and vulnerable adults, and vetting procedures from Norfolk and Suffolk Police. |